



News update

ISO 9001:2000 Certification for In-Flight Services Department

The In-Flight Services Department of Air Mauritius has been certified ISO 9001:2000 recently. The Certification Audit was conducted by Anglo Japanese American Registrars, Mauritius.

The established Quality System will ensure consistency in service delivery and help better achieve airline product and service factors. The synergy created within the workforce throughout the implementation of the Quality System has energized the Department and provided the motivational element that is fuelling the drive for performance excellence. The Quality Strategy of the Company is to permeate the Quality Culture holistically within the Company at all levels of its business. This is an important milestone towards the achievement of Corporate Excellence.

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