

NEWS RELEASE

(Updated on 22 April 2010 at 17h00 –Local Time Mauritius)

Air Mauritius operations to Europe

Since the resumption of services on 20 April, Air Mauritius has already operated three flights to Paris, one flight to Geneva and two flights to London.

Further to clearance of additional slots in Europe, we will operate the following flights (schedules in local times):

- Passengers of flight **MK 042 of 17 April** will now fly on **MK 6042/22 April now** departing Mauritius at **21h35** and arriving in London Heathrow at **07h05** on 23 April
- Passengers of flight **MK 053 of 18 April** will now fly on **MK 7053/23 April now** departing London Heathrow at **08h55** and arriving in Mauritius at **23h50**
- Passengers of flight **MK 034 of 18 April** will now fly on **MK 7034/22 April** departing Mauritius at 21h00 and arriving in Paris at 07h00 on 23 April
- Passengers of flight **MK 045 of 19 April** will now fly on **MK 1045/23 April** departing Paris at 09h30 and arriving in Mauritius at 23h10
- Passengers on flight **MK 034 of 19 April** will now fly on **MK 1034/23 April** departing Mauritius at 00h30 and arriving in Paris at 10h30
- Passengers on flight **MK 045 of 20 April** will now fly on **MK 2045/23April** departing Paris at 12h25 and arriving in Mauritius at 02h05 on 24 April

- Passengers of flight **MK 030 of 19 April** will now fly on **MK 1030/22 April** departing Mauritius at 23h15 and arriving in Milan at 08h15 on 23 April
- Passengers of flight **MK 041 of 19 April** will now fly on **MK 1041/23 April** departing Milan at 23h25 and arriving in Mauritius at 12h15 on 24 April

- **Flight MK 048 (Mauritius/Frankfurt/Geneva) of 23 April** has been renumbered and rerouted to operate as **MK 058/23 April** Mauritius/Geneva direct departing Mauritius at 11h30 and arriving in Geneva at 21h05
- **Flight MK 059 (Frankfurt/Geneva/Mauritius) of 23 April** has been renumbered to operate as **MK 069/23 April** Geneva/Mauritius direct departing Geneva at 22h35 and arriving in Mauritius at 11h35
- Passengers on flight **MK 034 of 20 April** will now fly on **MK 2034/24 April** departing Mauritius at 01h00 and arriving in Paris at 11h00
- Passengers on flight **MK 045 of 21 April** will now fly on **MK 3045/24April** departing Paris at 13h00 and arriving in Mauritius at 02h40 on 25 April
- Passengers on flight **MK 034 of 21 April** will now fly on **MK 3034/24 April** departing Mauritius at 21h00 and arriving in Paris at 07h00
- Passengers on flight **MK 045 of 22 April** will now fly on **MK 4245/25 April** departing Paris at 09h00 and arriving in Mauritius at 22h40 on 25 April

The following flights are still delayed and will depend on slots clearance at the highly congested airports in Europe.

Flight No.	Initial departure date	Routing
MK 040 (AF aircraft)	17 April	Mauritius-Paris
MK 040(AF aircraft)	18 April	Mauritius-Paris
MK 040 (AF aircraft)	19 April	Mauritius-Paris
MK 040 (AF aircraft)	20 April	Mauritius-Paris
MK 062	21 April	Mauritius-Munich
MK 046	21 April	Mauritius-London
MK 042	22 April	Mauritius-London
MK 034	22 April	Mauritius-Paris
MK 034	23 April	Mauritius-Paris
MK 046	24 April	Mauritius-London
MK 034	24 April	Mauritius-Paris
MK 042	24 April	Mauritius-London
MK 034	25 April	Mauritius-Paris
MK 051 (AF aircraft)	16 April	Paris-Mauritius
MK 051 (AF aircraft)	17 April	Paris-Mauritius
MK 051 (AF aircraft)	18 April	Paris-Mauritius
MK 051 (AF aircraft)	19 April	Paris-Mauritius
MK 073	21 April	Munich-Mauritius
MK 057	21 April	London-Mauritius
MK 045	23 April	Paris-Mauritius
MK 053	23 April	London-Mauritius
MK 045	24 April	Paris-Mauritius
MK 057	25 April	London-Mauritius
MK 045	25 April	Paris-Mauritius
MK 053	25 April	London-Mauritius

The following policy applies with immediate effect for passengers affected by the above flight disruptions:

- **Rebooking of tickets completed by 30 April 2010**

Passengers who wish to postpone their flight departure can be rebooked or rerouted without penalty in any booking class subject to availability for travel on Air Mauritius flights in the same cabin until **26 March 2011**. For passengers with connecting flights on other airlines (on same ticket), passengers can be rebooked without penalty for the overall routing in the same cabin on Air Mauritius flights and in the appropriate booking class on the partner airline's flights.

- **Rebooking of tickets made from 01 May to 31 October 2010**
Passengers who wish to postpone their flight departure will be authorized to rebook on direct flight or via any Air Mauritius European gateway for travel until **26 March 2011**. In case of fare differential due to booking class and seasonality, **conditions will apply**.
- **Refund**
For passengers who cancel their booking altogether and request for a total refund of a ticket, this will be granted without any penalty.

Air Mauritius wishes to inform passengers booked on all its flights and operated by an Air Mauritius aircraft to Europe from now until the 30 April 2010 that significant delays are expected as we deal with this unprecedented crisis. Updates will be made on a daily basis to advise on flight status.

Passengers are requested to contact our call centre 603 3030/207 7575 for regular updates.

Updates are also posted on our website www.airmauritius.com

Passengers should not proceed to the airport unless they have been advised of their confirmation on their rescheduled flight.

Air Mauritius regrets inconvenience caused to passengers due to reasons beyond its control and wishes to thank them and all stakeholders for their understanding and patience.

The next update will be issued on Friday 23 April 2010 at 12h00 local time Mauritius.

**17h00
22 April 2010**

Air Mauritius is the national carrier of the Republic of Mauritius in the Indian Ocean. Created in 1967, it currently operates a fleet of four A340-300, two A340-300E, two A330-200, two A319-100 and two ATR72-500. Air Mauritius presently flies to twenty-four destinations in Europe, Asia, Australia, Africa and the Indian Ocean.